


A meeting of the Grievance Redressal Cell will be held on 23.05.2018 to discuss online admission related grievances. Furthermore, the meeting will look into the matters of mishandled the sports equipments in the college gym located in the B.P.Ed building.

All the members are requested to attend the meeting.

Venue - Principal's chambers

Time - 3.15 P.M. -

Members present: -

1. ~~Swapan Kumar Mishra~~ 23.05.2018
2.  P. S. B. S., ^{Co-ordinator} 23/05/2018
3. ^{ISAC} Pradhan Chandor Samanta.
4. Sutapa Saha
5. Gayata Bera.
6. Pinky Kundu.
7. Jonaki Biswas


Resolution: - The Principal, Dr. Swapan Kumar Mishra chaired the meeting. The meeting starts by reading the resolutions of the last meeting. Principal proposed the renewal of the admission portal. Few grievances have been received by the students about the cyber cafe around the college. The members of the cell have decided to help the students who want to apply for admission into various courses. Principal of the college said that the admission sub-committee

will look into all the admission related enquiry. The Prospectus committee have been asked to do correction in the previous prospectus and also keep in touch with the press for new prospectus.

The G.S. of the students union has said that for admission, one or two students may be recruited for any grievances. However the committee rejected the appeal I said. Any complaints must address to grievance cell only. Dr. Bidhan Samanta, raised a question regarding the use of sports equipments and its maintenance. The Principal said, that he will talk to the HOD of B. P. ED department for details of the complaints.

The meeting ends with thanks.




14.05.2019
Principal
Mughberia Gangadhar Mahavidyalaya

Grievance Redressal Cell

14.05.2019

A meeting of the Grievance Redressal Cell will be held on 14.05.2019 to discuss the following agenda. Members are requested to present in the meeting positively.

Agenda -

1. Library book procurement related enquiry.
2. upcoming Admission related enquiry.
3. Miscell.

Members present: -

1. Swapna Kumar Mishra — 14.05.2019
2. Prasenjit Ghosh, HOD, History "
3. Kunal, Coordinator, IQAC
4. Bidhan Chandra Samanta
5. Sutapa Saha
6. Gayatri Bera. 14.05.2019
7. Pankaj Kumar
8. Jonaki Biswas

Resolution: - The meeting was chaired by the Principal of the college. Dr. Bidhan Samanta read the resolution of the previous meeting, Principal of the college has said that, students and teachers of various departments have complained that most of the books are now no longer important because of the syllabus change and they said, that new books should be purchased.

Smt. Jonaki Prasad said, that the matter of procurement of books must be done immediately with the help of the librarians.

The issue regarding admission to various courses are discussed in the meeting. It has been decided that the entire admission related grievances must be handled by the admission sub-committee to grievance redress cell.

In the miscellaneous GPs, has said that many departments have asked for wall magazine display boards because the boards which are already in the departments have been broken. It should be replaced. The principal and the members welcome the proposal and decided to install new boards as per the demand.

The meeting ends with thanks.



Smt. Jonaki Prasad

05-03-2020

Principal
Mugberia Gangadhar Mahavidyalaya

Grievance Redressal Cell

05.03.2020

A meeting of the Grievance Redressal Cell will be held at Principal's chamber, on 05.03.2020 to discuss the following agenda. Members of the Cell are requested to attend the meeting.

Time - 2.15 P.M

- Agenda: -
1. Grievance received on class routine.
 2. Verbal request to offer ^{cash} prizes for medallions in the district & state level competition.
 3. Miscell. . .

Members present: -

1. ~~Sudhan Kumer Misra~~ 05-03-2020
2. Bidhan Chandra Samanta
3. Sutapa Saha
4. Saugata Bera.
5. Pinta Bysakhari,
6. Joraki Biswas

Resolution: - The meeting was chaired by the principal.

Dr. Bidhan Samanta read the resolution of the last meeting. A verbal complaint regarding the college routine have been placed by the Students Union. The principal said that the Hono classes are less in comparison to the pass papers. It was seen that there are some sort of problem in the placing of the classes. The committee have decided to re structure the routine so that no student leave the college.

Another issue which came into the knowledge of the principal that, few students came to the principal's chamber and asked for cash prizes. They have demanded that they have performed very well in all the sports events, but college does not pay attention to their success. The committee have decided to talk with the Physical Education department and will enquire the matter.

^{The} few complaints regarding washroom cleaning are have been discussed and ~~proper~~ the principal was asked to look into the matter. -

Grievance Redressal Cell

21.01.2022

A meeting of the Grievance Redressal Cell will be held on 21.11.2022 at 3:15 P.M. at Principal's Chamber to discuss the following agenda. Members are requested to attend the meeting positively.

- Agenda:-
1. Grievance of the ^{office} Staff regarding work pressure and increase emoluments.
 2. Grievances regarding non availability of Projectors in the classroom, as it was not working after Corona Pandemic.
 3. Grievance related to teachers room extension.
 4. Miscellaneous.

Members present :-

1. Bidhan Chandra Samanta
2. Swapan Kumar Mishra
3. Sinterpa Saha
4. Gayatri Bera - 21.01.2022
5. Pinka Kumar
6. Jonaki Biswas

Resolution :- a) The meeting was chaired by the Principal of the college. Dr. Pankaj Roychowdhury read & confirm the resolution of the last meeting. The Principal has said that a group of non-teaching staff have placed their grievance regarding enhancement of work load after the introduction of P.T. courses. The staffs of the office said that due to increased ^{work} pressure the authority must introduce special increase in salary. However the principal proposed that there is no need to increase salary. The proposal was rejected by the members.

- b) Teachers of various departments have asked the members of the cell that all the LCD projectors were not working since the opening of the college after lockdown. It should be immediately repaired for smooth conduct of the class teaching. The cell monitors the case and asked the principal to look into the matter.
- c) Teachers have made a complaint regarding expansion of Teachers' room. It was discussed in the meeting and unanimously adopted the resolution to discuss the matter further to governing body.
- d) Maintenance of health & hygiene was one of the top most priority after the corona pandemic. Various stakeholders have extended their services regarding maintenance of hygiene. The committee decided to look into the matter with the help of the Principal.

The meeting ends with thanks to all members.



[Signature]

09-03-2023

Principal
Mugberia Gangadhar Mahavidyalaya

Grievance Redressal Cell

09.03.2023

A meeting of the Grievance Redressal Cell will be held on 09.03.2023 at Principal's Chamber at 2-15 P.M. to discuss the following agenda. Members are requested to present in the meeting.

- Agenda :-
1. Admission/ ^{subject} Related grievances.
 2. Maintenanceⁿ of health & hygiene in the Hostels for both boys & girls.
 3. Miscell.....

Members Present :-

1. Swapan Kumar Mishra — 09.03.2023
2. Sutapasaha
3. Bidhan Chandran Samanta
4. Gayatri Bera.
5. Pinta Bandyop.
6. Jonaki Biswas

Resolutions : a) Dr. B.C. Samanta read ~~and~~ to the resolution of the last meeting. The Principal Chair the meeting. The Principal said that many students who got admitted in various courses would not understand the CBSE & NEP curriculum. Therefore grievance cell must look into the matter. It was decided that Academic Sub-Committee will communicate with HOD's of various departments regarding the matter, and may arrange induction for discussion on the matter.

b) students have placed a complaint regarding the cleaning of hostel premises. The principal said that he would look into the matter.

c) Many teachers have come to principal's chamber regarding duty leave ~~to~~ in order to attend Ph.D course work. However principal requested the teachers not to take leave. The committee decided to depend on the principal's decision.

The meeting ends with thanks,



[Signature]

09-03-2023

Principal
Mugberia Gangadhar Mahavidyalaya